

We were able to identify that eCustomer Service (your current online banking credit account access,) went through Password requirement change, to increase online transaction security. The program now requires you to use upper and lower case letters, numbers and a special character, before the special character was not required. I apologize that we did not know about this change before it happened!

First, log in with your current user name and password. Once you enter this info it takes you to the next screen to verify your account just like it does during the registration process. Once you enter all the correct info it takes you to the page to update your password. On this page the user name and email address is already populated , you just have to fill in the new password field and press submit.

**Sign In**  
Please sign in to access your account.  
Please do not use the Back key

User Name:

Password:

**Register Now**  
Please enter your credit card number.

Credit Card Number:

For security purposes, please enter the following information.

Validation Number:   
(Last 3 digits only)

SSN:   
(Last 4 digits only)

Zip Code:

Home Phone:   
(Include area code e.g., 4021113356)

Expiration Date:   
(mm/yy)

Mother's Maiden Name:

Last Payment Amount:

Please note, passwords must contain both upper and lower case letters

User Name:   
(4-20 characters)

Password:   
(8-20 characters)

Confirm Password:

Enter your email address. Your electronic statement notification will be sent to this email address, if selected.

Email Address:

Confirm Email Address:

Password can not be user name; must be between 8 to 20 characters; contain one upper case, one lower case, one numeric, and one special character (i.e @, #, &, etc.); and can not have more than 2 repeating characters